

FOI/EIR Processing – Scrutiny Performance Dashboard

Annual Performance 2024/25

Appendix 2

Performance Measures	Performance	Target	RAG
Response to FOI/EIR Requests (within 20 working days)	98.95%	97.0%	

**Overall Performance In 2024-25**  
There were 776 requests in the 2024/25, this represents a small uptick from the previous year and shows a continuing influx from 2022/23.

Processing Overview	Totals
Number received	776
Number Responded	754
Full Disclosures	337
Number Requested Reviews	13
Number Reviews Responded	13
Number ICO Cases Received	8
Number ICO Cases Closed	7
ICO – Individual Complainants	4
Number ICO <ul style="list-style-type: none"><li>• Upheld</li><li>• Partially Upheld</li><li>• Not Upheld</li></ul>	3 Upheld, 1 Partially Upheld, 3 Not Upheld

**In Focus**  
The overall 98.95% of requests were responded to within a 2024/25 period. This is above the 97% target set by MDDC.